

<p>Corporate Office PENSION SECTION 5th Floor Bharat Sanchar Bhawan</p>	<p style="text-align: center;">3 -</p>  <p style="text-align: center;">भारत संचार निगम लिमिटेड (भारत सरकार का उपक्रम) BHARAT SANCHAR NIGAM LIMITED (A Govt. of India Enterprise)</p>
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No. 40-29/2009-Pen(B)

Dated: 5-02-2010

To

All Heads of Telecom Circles/Telecom District/
Other Administration offices/
Telecom Stores/Telecom. Factories,
Bharat Sanchar Nigam Limited,

Subject: Timely settlement of retirement benefits cases.

Sir,

I am directed to refer to DOT letter No.7-1/2009/TA-I/17 dated 26-11-2009 (Copy enclosed) wherein it has been intimated that BSNL Circles are not taking keen interest in early/timely settlement of retirement cases and there is huge pendency of retirement cases in various circles.

2. It is, therefore, requested that necessary instructions may be issued to concerned SSA Head to give top priority to retirement benefits cases. It is further requested to observe the instructions for timely submission of pension papers to CCA offices and attend meetings organized by CCAs for prompt settlement of the cases as the CCA office has pointed out that due to non-cooperation by SSAs, pendency of pension cases is not decreasing.

3. Dir.(HR), BSNL has taken a serious note of the lapse on the part of our SSA heads and has desired that such incidents be avoided in future.

4. You are, therefore, requested to issue suitable instructions to all SSA heads to extend their full co-operation to the CCA and prompt compliance may be given to the points raised in Account Enforcement by CCAs so that pendency of pension cases is brought to minimum possible. Any lapse in future will be viewed seriously and suitable action will be initiated against defaulting officers.

Yours faithfully,

(D.P. De)

General Manager(Estt.)

Com ofe, ll. part on site

5/2/2010
S.P. Nayar
C.S.